

ONE-YEAR LIMITED WARRANTY

What Is Covered

Theranica Bio-Electrics LTD (“Theranica”) warrants this Nerivio™ remote electrical neuromodulation device (including any device components or accessories included with the device in its original packaging) to be free from defects in material, workmanship and design, when used for its intended use and in accordance with the Nerivio™ User Manual (available in the help screen of the Nerivio™ app or at www.theranica.com) and instructions and conditions for use, for a period of one (1) year from the date of delivery (the “Warranty Period”). Note that the Warranty Period may be shorter than the service life for your device, depending on the device’s expiration date set forth on the label. During the Warranty Period, Theranica will, at Theranica’s option, repair or replace any defective device, component or accessory or exchange the device for a full refund of your purchase price, subject to the exclusions and conditions below.

The device is designed to operate in conjunction with the Nerivio™ app, your use of which is governed by the Theranica End User License Agreement (“EULA”). Theranica will make reasonable efforts to keep the app and any related software and services available during the Warranty Period for your device; however, as set forth in the EULA, the app is provided on an “as is” and “as available” basis and Theranica makes no warranties of any kind with respect to the app. Theranica assumes no responsibility in connection with your inability to access the app or any associated functionalities due to user error, incompatibility or other technical issues with your mobile device or the act or omission of any third-party, including but not limited to any telecommunications or internet provider or Google play, the App store or any other mobile device platform or service provider.

Who Is Covered

This warranty is available only to the original purchaser for whom this specific device was prescribed and is not transferable.

Exclusions from Coverage

This warranty does not cover devices that have been reprocessed, disassembled, modified or altered in any way. The warranty also does not cover devices damaged or contaminated by improper handling, cleaning or storage, sharing with other users, misuse or abuse, including damage caused by use of the product other than for its intended use or any use otherwise inconsistent with the instructions, warnings and precautions set forth in the User Manual. The warranty does not cover normal wear and tear or damage that occurred during shipping. Finally, the warranty does not cover devices purchased or obtained without a valid prescription or that have been resold or purchased from any source other than Theranica or its authorized distributors or dispensing partners.

How to Obtain Warranty Service

Any defective or damaged device should not be used and should be returned to Theranica or to Theranica's designated distributor or dispensing partner. Please contact customer service for all returns and warranty claims. If during the warranty period you submit a claim to Theranica in accordance with this warranty, Theranica will, at its option, repair or replace the device, component or accessory or exchange the device for a full refund of your purchase price.

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